

Freeway—the creative solution for professional Web design

Freeway is the stunning new Web page layout and site design application for MacOS from SoftPress Systems.

With Freeway, you can exercise your creative skills without restriction to create great-looking Web sites. You can learn about Freeway's incredible features in the Getting Started tutorial installed with the software, using any Web browser - but here's a taster...

- Unique, intuitive page layout interface
- Automatically generates text as antialiased GIF graphics - on the fly!
- Converts imported graphics to the correct Web format automatically
- Total design freedom

30-Day Time Limited Demo Version

This software will expire 30 Days from first use, but is fully functional. The full version ships with a complete User Guide in HTML and PDF formats, plus dictionaries for spellchecking and hyphenation.

This readme file contains the things you need to know before you can get started with the software.

The information includes

- What do I need?
- How to install
- Troubleshooting

- Third-Party software issues
- Contact Details

For Support and Hints and Tips, visit our Web site at <http://www.softpress.com>

IMPORTANT...

Freeway 1.0 Demo comes supplied with a Getting Started tutorial in HTML format. To access it, Choose Introduction from the Help menu within Freeway. You must have a Web browser in order to view the online documentation. If you have any questions, contact SoftPress

Support (support@softpress.com) - contact details are at the end of this document.

1. WHAT DO I NEED ?

your computer

An Apple Macintosh or other MacOS-compatible computer with a 68040 or PowerPC Processor, CD-ROM drive, and a hard disk with at least 20MB free

ram requirements

After the system software has loaded, you need:

68040 - at least 5MB free

PowerPC - at least 9MB free

computer video

800x600, 256 Colors is suggested, but ideally you should have a multiple scan monitor and be able to drive it at up to at least 1024x768, 24-bit color.

web browser software

You require one or both of the following Web Browsers in order to view the pages you make with Freeway, preferably in a selection of different versions:

Netscape Navigator

Microsoft Internet Explorer

(both version 3.0 or later)

required software

System 7.5.1 or later

Apple ColorSync 2.0 (supplied)

Apple GXGraphics (supplied)

plus to use Type 1 PostScript fonts:

Adobe Type Manager 3.8.3 or later

SoftPress Type 1 Works (supplied)

2. HOW TO INSTALL

When you install Freeway, you will be asked to accept the licence agreement and agree to be bound by its terms and conditions.

Note:

Freeway is supplied only on CD - if you do not have a CD-ROM drive available, you may order the software on 3.5" floppy disk directly from SoftPress for a nominal handling charge and proof of purchase.

to install Freeway

1.

Insert the Freeway CD into your computer.

2.

When the open window appears on your desktop, find the installer icon Freeway 1.0 Installer and double-click to open it.

3.

Choose between Easy Install and Custom Install. Easy Install is recommended for most

customers, and includes all the files necessary to run Freeway, plus the help files and documentation.

4.

If necessary select a different destination drive to install to.

5.

Freeway will be installed to a folder at the top level of the specified volume, but you can change this if you wish.

6.

Click the Install button. You need to restart the computer once the installation is complete.

what gets installed

When you install Freeway using the Easy Install option, a new folder is created at the top level of the destination drive containing the following items:

-

The Freeway application - either Freeway™ 1.0.1 Demo (PPC) or Freeway™ 1.0.1 Demo (68K) depending on your computer

-

Freeway Demo Readme - a SimpleText file containing this information, plus any late-breaking information

-

Help - a folder containing the online help in HTML format

-

Getting Started.pdf - the Getting Started booklet for Freeway in Adobe Acrobat PDF format for viewing or printing

-

Freeway Tutorial Folder - contains the resources required to complete the tutorial exercises

-

Utilities - a folder containing SoftPress System Info, which generates a report on your system in order to help support personnel to diagnose any problems

In addition, the following items may be installed to the Extensions Folder in your active System Folder:

GXGraphics,

SoftPress Type 1 Works

GXGraphics is a library of graphics routines which is required for Freeway to run. If this is removed, Freeway will not launch.

3. TROUBLESHOOTING

In the unlikely event of any problems occurring after you install Freeway, refer to this section to see if the problem is referred to here. If not, point your browser at <http://www.softpress.com/support> or contact us by email at support@softpress.com

The areas covered are:

error messages on startup

freeway gives an error message and won't launch

freeway crashes whilst opening

error messages on startup

If you encounter the following messages on starting the computer, see the information on the following pages regarding the 3rd-party software referred to:

"The installed substitution fonts are designed for use with Standard QuickDraw. Please remove them and install the QuickDraw GX versions."

- Adobe Acrobat 3.0 or previous is installed - see the section on Adobe Acrobat below.

"QuickDraw GX will not be active because it's printing system is not installed. "

- Apple Desktop Printing version 1.03 is installed - see the section on Apple Desktop Printing below.

freeway gives an error message and won't launch

If you receive a message when you try to open Freeway, and Freeway fails to launch, it is likely that some required software is missing.

1.

"It seems GXGraphics is not installed. Please install or reinstall and then try again."

This means that the GXGraphics extension, which is required to run Freeway, is not present in your system folder, or has not loaded. Ensure that the extension GXGraphics is present in your System Folder and then restart your computer. If the message still appears when you try to launch Freeway, contact SoftPress Support.

2.

"ColorSync™ is either not installed or is too old. Please use version 2.0 or newer."

ColorSync is part of the system software supplied as part of the MacOS, and version 2.0 or later is required for GXGraphics and Freeway to operate.

Ensure that ColorSync 2.0 is correctly installed, and then restart your computer and try again. If you have any questions, or are unable to locate ColorSync 2.0, contact SoftPress Support.

freeway crashes whilst opening

Freeway is a very stable application, and if you do find that Freeway is crashing, quitting unexpectedly, or freezing during opening, the cause is almost always either a clash with some 3rd party software installed on your computer, or a bad or corrupted font.

software clash

If the problem is due to a software clash, the culprit is likely to be a 3rd-party extension or control panel installed in your active System Folder. To troubleshoot this, you can try restarting without any 3rd-party extensions or control panels installed, but you must remember that ColorSync 2.0 and GXGraphics are required for the correct operation of Freeway, as well as Adobe Type Manager (plus the SoftPress Type 1 Works extension for versions of ATM prior to 4.0.2) extension if Type 1 PostScript fonts are to be used. If you are not familiar with troubleshooting software clashes in this way, contact SoftPress Support for assistance before you proceed.

bad fonts

Freeway needs to read through the fonts available on your system as it starts, and it may

encounter a problem if one of the fonts is damaged. Note that damaged fonts may not necessarily cause problems in applications other than Freeway.

To see if this is causing your problem, you can temporarily turn off any font management software you may be using, and drag the fonts folder out of your system folder to the desktop, then restart your computer. If Freeway then launches successfully, you know that a bad font was causing the problem, and can then try to isolate which one it was by a process of elimination.

Note that when you restart, a new fonts folder is automatically created. As long as you don't add any fonts to this new one, and are careful not to get the real fonts folder and this new one mixed up, you can allow it to be overwritten when you move the real fonts folder back into the System Folder.

4. THIRD-PARTY SOFTWARE ISSUES

When you install Freeway and its required extensions, you may encounter some unexpected error messages, or there may be issues with 3rd-party applications and utilities you need to be aware of. The common issues are documented below.

Adobe Type Manager

In order to gain access to your Type 1 PostScript fonts from within Freeway, you must have version 3.8.3 or later of Adobe Type Manager installed, as well as the SoftPress Type 1 Works extension. Without this extension, Freeway will not be able to use Type 1 fonts.

Alternatively, if you have version 4.0.2 or later of Adobe Type Manager, this will not require the SoftPress Type 1 Works extension.

Adobe Type Reunion

Adobe Type Reunion is not compatible with Freeway, and must be disabled while running Freeway. If you have Type Reunion 2.0 Deluxe, you can disable it for selected applications - go into the Type Reunion Control Panel, select the Compatibility tab, and add Freeway to the list of excluded applications using the Add button at the lower right.

Adobe Acrobat

After restarting your machine with GX Graphics loaded, you may see an error message on startup if you have Adobe Acrobat installed:

"The installed substitution fonts are designed for use with Standard QuickDraw. Please remove them and install the QuickDraw GX versions."

This error message, which is generated by Adobe Type Manager, is misleading. The simple solution is to reinstall Adobe Acrobat. Alternatively you can upgrade to Adobe Acrobat 3.01 which resolves the problem. The cause of the problem is an incompatibility between Adobe Acrobat 3.0 or earlier and the GX Graphics extension. When Acrobat is installed the set of substitution fonts used depends on whether GX Graphics has already been installed. If GX Graphics is installed after Acrobat then the wrong substitution fonts will be found.

Reinstalling Acrobat will replace these with the correct fonts.

Apple Desktop Printing

If Apple Desktop Printing is installed when you start your machine with GX Graphics loaded, you may see the following message:

"QuickDraw GX will not be active because its printing system is not installed.", and your desktop printer icons will be crossed out on the desktop.

This happens with version 1.0.3 of Desktop Printing, which is not compatible with the GX Graphics extension.

To resolve the problem, either restart without the Desktop Printing extensions listed below, or upgrade to Apple Desktop Printing 2.0.1 or later, which resolves the conflict.

Adobe PageMaker 6.5

Adobe PageMaker 6.5 will report the following error message when you choose the Print command while GXGraphics is active:

“PageMaker 6.5 does not support and is not compatible with the version of QuickDraw GX installed on this computer. Remove QuickDraw GX and restore Type 1 fonts to ensure proper printing from PageMaker.”

However, the message is erroneous, and clicking the Print anyway button will allow you to proceed and print as normal.

5. CONTACT DETAILS

You can reach SoftPress Systems using the following contact details.

UK and Rest of World
SoftPress Systems Ltd
8 Blenheim Office Park
Lower Road
Long Hanborough
OXON OX8 8LN
United Kingdom
Phone:
+44 (0)1993 882588
Fax:
+44 (0)1993 883970

USA and Canada
SoftPress Systems Inc
3020 Bridgeway
Suite 310
Sausalito
CA 94965
USA
Phone:
415 331 4820
Fax:
415 331 4824

web site
<http://www.softpress.com>

email
support: support@softpress.com
sales: sales@softpress.com
enquiries:
info@softpress.com

If you have any questions or comments please contact SoftPress Technical Support
support@softpress.com

© SoftPress Systems 1997

Document Prepared by Ian Anderson
